

Mock Exam_ KMK Fremdsprachenzertifikat

RECHT B2 / C1

Overall Situation:

You work in the head office at *Hanse Consultants* in the Legal Affairs department, which has subsidiaries all over the world. Therefore your working language is English. The fields your company operates in are finance, insurance and legal support. It is part of your job, to always be well informed about international and national current political and economic trends and developments to explore the potentials of your products, services and legal advice.

Modul 1a: Rezeption I (Hörverstehen)

(Erreichbare Punkte: 20)

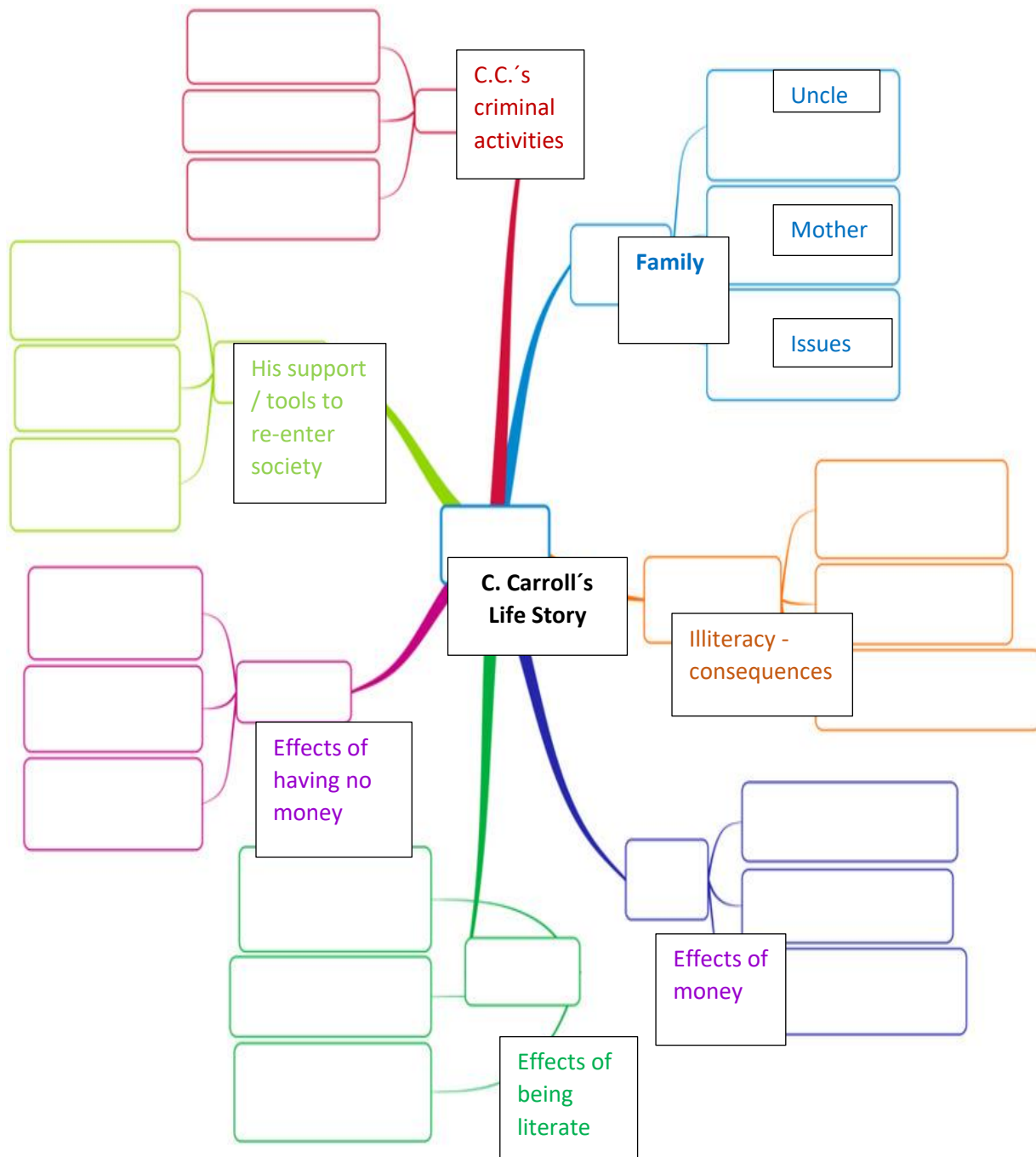
https://www.ted.com/talks/curtis_wall_street_carroll_how_i_learned_to_read_and_trade_stocks_n_prison bis 8:50

Situation:

In cooperation with the [Campaign for the Fair Sentencing of Youth](#) *Hanse Consultants* wants to offer legal support for juvenile offenders in the USA pro bono. To get all colleagues on track, former juvenile criminals are invited to your head office to inform about their life story. *Curtis "Wall Street" Carroll* will start to talk about his former and present life.

Assignment:

As not all colleagues can join his lecture, you will inform them later on. Therefore complete the mind-map which you have chosen as the perfect tool to collect certain aspects about his life.



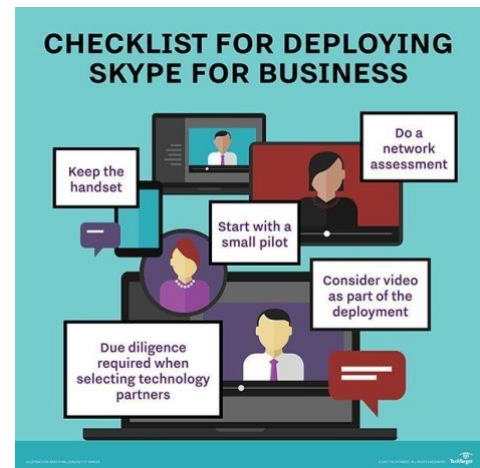
Modul 1b: Rezeption II (Leseverstehen)

(Erreichbare Punkte: 20)

Situation:

The pro bono legal support with the [Campaign for the Fair Sentencing of Youth](#) has developed well so your team of lawyers wants to expand this social project. But some of the team members in other subsidiaries are not sure whether to continue the support. In a SKYPE conference you have to present arguments and facts why your team considers a cooperation as still necessary and useful.

When browsing the internet, you have found the article *“I was jailed as a child. I know it's possible to reintegrate into society with support”* (see next page) which you consider a confidential as well as suitable and helpful source to put your view forward.



Assignment

Use the article to take notes on aspects you consider important to convince the conference members that support is necessary.

KEEP IN MIND: A big plus with SKYPE conferences is that you can refer to notes should you get pounded with tough questions.

Notes (1)



Juvenile offenders



Legislation / Court



Re-entering society



Xavier McElrath-Bey



Chances if / after re-entering society

I was jailed as a child. I know it's possible to reintegrate into society with support *Xavier McElrath-Bey*

Sun 10 Sep 2017 15.25 BST First published on Sun 10 Sep 2017 15.23 BST



The United States has the dubious distinction of being the only country in the world that [sentences children to life without the possibility of parole](#). As someone who spent over a decade in prison for my involvement in a gang-related murder when I was 13 but now carries deep remorse, works as a

youth sentencing reform advocate, and lives a productive life as a free adult, this issue is something I think about and work on every day. Lately, and in light of [US supreme court rulings](#) earlier last year, I've been thinking about what second chances should look like for people who were – as children – told they would someday die in prison.

In recent years, the supreme court has dramatically limited the practice of sentencing children to life without parole, declared it unconstitutional in almost all cases, and mandated “meaningful opportunity” for review for those already serving such sentences. This means that [in states that are complying with the court](#), some of the men and women who were sentenced to life without parole as youth are being released, sometimes four or five decades after they went in. They are living in free society [for the first time in their 60s and 70s](#).

Unfortunately, coming out of prison in their older age – with a criminal record, limited support, scarce resources and no understanding of today's technology – has posed a great challenge for these men and women and those who seek to assist their re-entry. For some of them, it would be too physically and emotionally challenging to return to school, pursue a career, start a family, and give back to their communities, which many formerly incarcerated individuals often do. Sadly, after 40 or 50 years, many of their friends and family had have died or moved on. Because they were children when they entered prison, many of them never driven a car, voted, or had an adult relationship. Instead of returning juvenile lifers to society at an age that is ripe for a meaningful reintegration, our justice system incarcerates some of them for so long that it saps their greatest potential and necessitates a comprehensive support system upon release that is not always available to them.

I was given my second chance at the age of 26, after spending 13 years in prison, and even then, my first weeks out of prison were incredibly difficult. I carried all my belongings in a duffle bag and slept at a homeless shelter for the first few days. But before I (...) got out I was able to attain two associate degrees, a bachelor's degree, and several vocational certificates (...). Once out, I was still young enough to carry that duffle bag, walk from business to business, search for employment, and not face the added barrier of looking for my "first job" as an elderly adult. When I got that job at Starbucks, my age allowed me to blend in with my coworkers with relative ease. I was young enough to envision a future career in youth services; today, I work full-time as a Senior Advisor and National Advocate with the *Campaign for the Fair Sentencing of Youth*. Through this work I am able to live my remorse for my role in the loss of another life everyday – something I often refer to as "my eternal apology". My journey is a testament to the human potential for positive change, and I am in no way an exception. I personally know many individuals who have gone through similar experiences and are now living positive and productive lives. But it is difficult to know who I would be now if I were still incarcerated with no hope of release until I was 50 or 60 years old.

For juvenile lifers, many of whom had horrific childhoods and responded negatively to those traumas, "a meaningful opportunity for release" should mean being considered for release at an age when one can still acclimate to society and have time to experience life, liberty, and the pursuit of happiness. It also means having access to reentry programs that offer support for people who have lived every day of their adulthood behind bars. We now know from a developmental standpoint that children who commit crimes have the capacity to become decent, contributing adults. What we have yet to fully embrace is that it usually does not take them half a century to get there. We must work in state legislatures and in our communities to ensure that "meaningful opportunities" are given sooner; and that when granted people are able to leave prison with the tools and ability to fulfill their potential in every facet of their adult lives.

Xavier McElrath-Bey is a senior advisor and national advocate at the [Campaign for the Fair Sentencing of Youth](#). He lives in Chicago.

Modul 2: Produktion

(Erreichbare Punkte: 30)

Situation:

Your company *Hanse Consultants* has been nominated for “The Consultants European Award 2019”. The award ceremony takes place in London on 6 September in London and your boss wants to combine it with the company’s annual business conference which will be attended by all executive managers of the nine *Hanse Consultants* offices in Europe.

Your team has asked you to organise the conference.

Assignment:

1. Create an invitation to the executive managers and attach the agenda of the one-day annual business conference (at least five agenda items).
2. You have chosen the “Radisson Blu Edwardian – Kenilworth” hotel for your stay and you have already printed the relevant pages of their hotel brochure (see next page). Reserve rooms and what you consider necessary for nine managers (see next page).

Hotel brochure (excerpt)

RADISSON BLU EDWARDIAN

Characterful, cultured and calm, the Radisson Blu Edwardian, Kenilworth is warmly inviting and quietly stylish in the heart of Bloomsbury. Light floods the airy lobby and laid-back bar through elegant arched windows. The striking original art collection adds real individuality. Service is unfailingly friendly, and you're equally well-placed here for the City, the West End or Eurostar's St. Pancras terminal.

KENILWORTH


BLOOMSBURY

★★★★



THE HOTEL

- Bar and restaurant
- Fully equipped fitness room
- 8 meeting rooms
- Business centre services
- Valet car parking / car valet service

 Tottenham Court Road

THE ROOMS AND SUITES

- 186 rooms including 4 suites
- 24-hour room service
- Air conditioning
- Complimentary wireless
- In-room bar & safe
- In-room TV messaging service
- Satellite channels and pay movies
- Personal phone number with voicemail
- Iron and ironing board
- Luxe bath products
- Hairdryer
- Stationery
- Complimentary magazines
- Complimentary bottled water and turndown service

 Email



 To reservation-kenilworth@radisson.com

 Cc

Subject:

Hanse Consultants – Your legal, financial and insurance support!

Annual business conference

6 September 2019

1.

2.

3.

4.

5.

Invitation

Annual business conference

Modul 3: Mediation (Sprachmittlung)

(Erreichbare Punkte: 30)

Situation:

Next month you take part in the *Legal and Insurance Conference for Young Professionals* in London. You meet other young professionals from Europe to exchange your experiences, attend workshops and hold presentations or participate in meetings to get to know about developments and changes and to gain or inform about specialized and expertise knowledge.

As you are familiar with legal protection insurance, you have decided to give a workshop on this topic. The information sheets on legal protection insurance you have found are a really good source, but are written in German.

Assignment:

Today you are the one to sum up the information on legal protection insurance for the other participants. Use your information sheets and the grid you have already prepared to create a handout. Focus on the aspects you have chosen.

Gut zu wissen

Wann eine Rechtsschutzversicherung für Sie sinnvoll ist



Eine *Hanse Consultants* Rechtsschutzversicherung ist sinnvoll, wenn Sie viele Lebensbereiche rechtsschutzversichern möchten oder im Rechtsstreit einen kompetenten Partner an Ihrer Seite haben wollen. Auch wenn Sie einen Konflikt schnell lösen oder sich gegen das finanzielle Risiko schützen möchten, ist eine Rechtsschutzversicherung hilfreich.

Denn wer sein Recht durchsetzen will, wird mitunter vor Gericht ziehen müssen. Die Kosten, die dadurch entstehen, hängen vom Streitwert ab. Das ist die Summe, um die gestritten wird. Bei Schadenersatzansprüchen kann der Streitwert durchaus sechsstellig sein. Wer dann keine Rechtsschutzversicherung hat, wird schnell an seine Grenzen stoßen – besonders bei einem Gegner, der sich anwaltlich vertreten lässt und sich keine Gedanken um die Kosten machen muss. Eine Rechtsschutzversicherung mit einem guten Tarif verschafft Ihnen den finanziellen Spielraum, den Sie brauchen.

Kurz erklärt in 30 Sekunden



Rechtsschutzversicherung: Alles, was Sie wissen müssen

- Eine *Hanse Consultants* Rechtsschutzversicherung ist eine private Versicherung, mit der Sie sich bei Rechtsstreitigkeiten in verschiedenen Lebensbereichen vor hohen Kosten schützen können.
- Eine private Rechtsschutzversicherung unterstützt Sie dabei, Ihre rechtlich begründeten Ansprüche durchzusetzen und leistet zum Beispiel, wenn aufgrund eines Bußgeldverfahrens, einer steuerrechtlichen Streitigkeit oder einer Strafrechtssache für Sie gesetzliche Anwaltsgebühren oder Gerichtskosten anfallen.
- Rechtsschutzversichert zu sein ist auch hilfreich für alle, die Rat vom Anwalt benötigen. Denn ob im Beruf, beim Autofahren, in der Familie, in der Nachbarschaft oder beim Online-Kauf: Jeder kann in Situationen geraten, die anders verlaufen als geplant.
- Der Rechtsschutz bietet einen Kostenschutz von 2 Millionen Euro bis unbegrenzt, flexible Selbstbeteiligung, Notfallvorsorge und eine telefonische Erstberatung. Die *Hanse Consultants* hilft so jährlich rund 30.000 Kunden bei einem Streitfall oder in einem Rechtsstreit.

Die Leistungen im Überblick

Das bietet Ihnen die Rechtsschutzversicherung

- Sie erhalten Rechtsschutz bei Rechtsstreitigkeiten im Beruf und im Arbeitsrecht, im Straßenverkehr, mit dem Finanzamt (z.B. bei Rechtsstreitigkeiten mit der Steuererklärung), im Strafrecht und in vielen weiteren Lebensbereichen. Zudem erhalten Sie Beratungsrechtsschutz im Familien-, Lebenspartnerschafts- und Erbrecht.
- Der telefonische Rechtsschutz-Service ist rund um die Uhr für Sie da und verbindet Sie bei Bedarf mit einem Anwalt zur telefonischen Erstberatung. Auf Wunsch nennen wir Ihnen Top-Anwälte, die auf Ihr Anliegen spezialisiert sind.
- Der weltweite Versicherungsschutz sichert Sie auch während eines längeren Auslandsaufenthaltes ab - mit einer Versicherungssumme von 200.000 Euro bzw. 500.000 Euro bei der Plus-Variante und bei Best bis zu 1 Million Euro.
- Die außergerichtliche Streitschlichtung der *Hanse Consultants* hilft Ihnen, Gerichtsprozesse zu umgehen und Konflikte schnell zu lösen.
- In der Notfallvorsorge beraten wir Sie auch bei der Erstellung einer Vorsorgevollmacht, Patientenverfügung sowie weiteren Vorsorgeleistungen. Im Best Tarif bieten wird zudem eine Testamentsberatung mit digitalem Nachlass.
- Dank der flexiblen Selbstbeteiligung entscheiden Sie, ob Sie im Rechtsschutzfall etwas selbst bezahlen möchten – und bestimmen so auch, wie hoch oder niedrig der Beitrag für Ihre Rechtsschutzversicherung ist.
- Ehe- oder Lebenspartner sowie minderjährige oder unverheiratete, volljährige Kinder (solange sie keinen Beruf ausüben) sind über den Familienrechtsschutz mitversichert. Ebenso nicht berufstätige Eltern, Großeltern oder Enkel, wenn diese in Ihrem Haushalt leben.



***Legal and Insurance Conference
for Young Professionals***

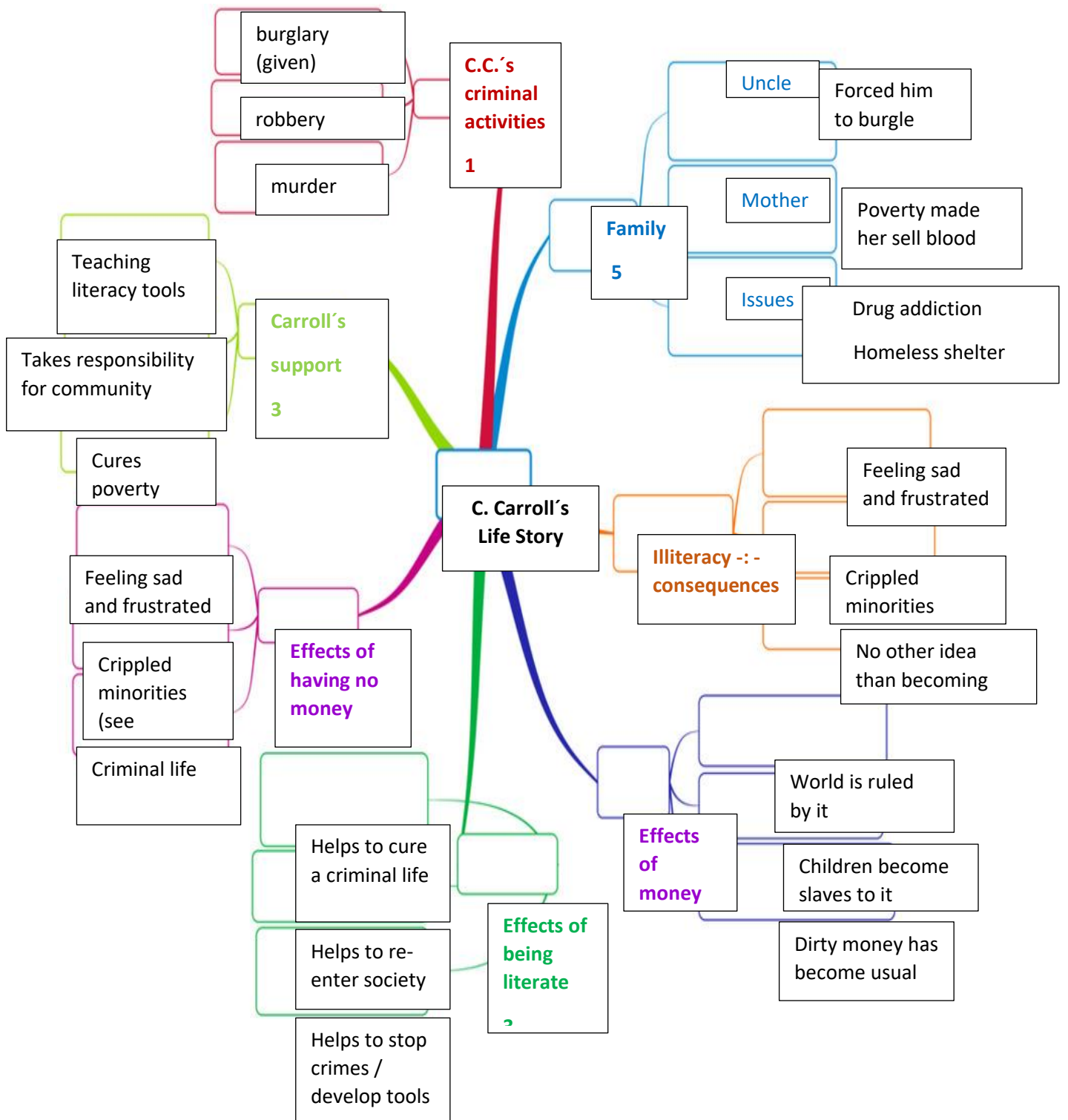
Workshop #4: Legal protection insurance

Who needs legal protection insurance?

What is legal protection insurance?

Services features

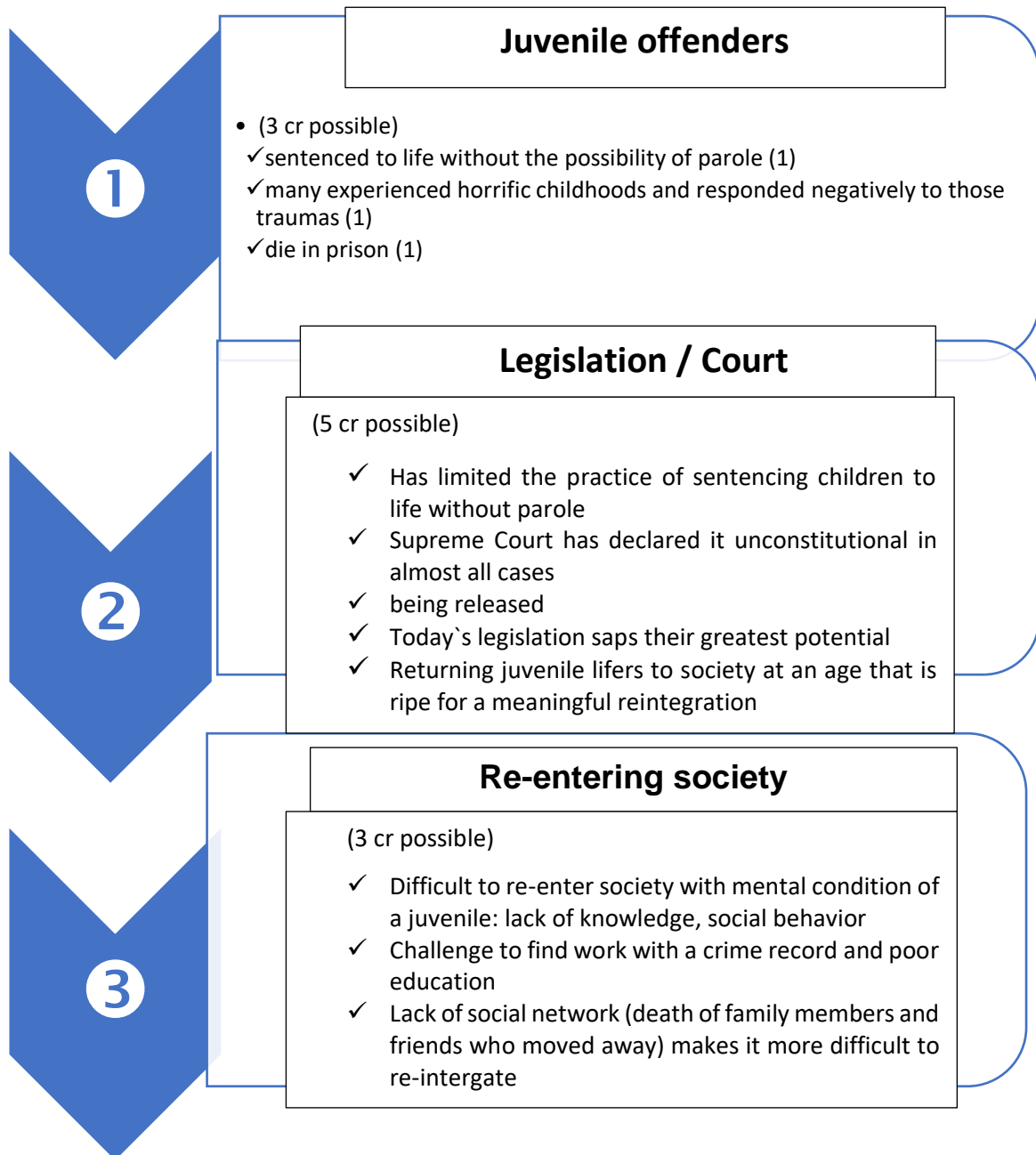
LÖSUNGEN



Modul 1b: Rezeption II (Leseverstehen)

(Erreichbare Punkte: 20)

Die Angaben können ggf. auch unter anderen Überschriften zugeordnet werden – bei den Antworten handelt es sich um mögliche Lösungen (20 von 23 Aspekten müssen für die volle Punktzahl genannt werden)



4

Xavier McElrath-Bey

•(4 cr possible)

- ✓Eternal apology - able to live his remorse for role in the loss of another life everyday
- ✓incarceration
- ✓holds 2 degrees
- ✓“first job” as an elderly adult at Starbucks
- ✓full-time as a Senior Advisor and National Advocate with the *Campaign for the Fair Sentencing of Youth*.

5

Chances if / after re-entering society

(5cr possible)

- ✓ Children who commit crimes have the capacity to become decent, contributing adults (1)
- ✓ Have time to experience life, liberty, and the pursuit of happiness (1)
- ✓ Having access to reentry programs that offer support upon release (1)
- ✓ Leave prison with tools and ability to fulfill their potential in every facet of their adult lives (1).
- ✓ Live positive and productive lives (1).

1. Possible solution: E-mail

📧 Nachricht				
📁	📄	✂	📄	🔍
📧 An reservation-kenilworth@radisson.com				
📧 Cc				
Subject: Reservation of 9 single rooms				
<p>Dear Sir or Madam</p> <p>I work at Hanse Consultants in Hamburg, Germany. Our company is invited to “The Consultants European Award 2019” on 6 September in London and I’d like to make a reservation for 9 single rooms for our company’s executive managers.</p> <p>We need the rooms from Wednesday 4 September to Saturday 7 September 2019.</p> <p>I’d also like to request for one of your meeting rooms for our annual business conference on 5 September. We hope that the single rooms and the meeting room will be available for us.</p> <p>Please confirm my reservation as soon as possible and do not hesitate to contact me or any clarifications.</p> <p>We would like to thank you in advance.</p> <p>Yours faithfully</p> <p>Xxx</p>				

2. Possible solution: Agenda

Hanse Consultants

Annual Business Conference

5 September 2019

AGENDA

- I. Opening introductions
- II. Minutes of the last annual business conference (2018)
- III. Reports on the respective European offices
 - 1) Hamburg office
 - 2) Munich office
 - Coffee break*
 - 3) Cologne office
 - 4) London office
 - 5) Manchester office
 - 6) Lisbon office
 - Lunch break*
 - 7) Warsaw office
 - 8) Vienna office
 - 9) Toulouse office
- IV. Report on recent market research
- Coffee break*
- V. Exchange about the award event (The Consultants European Award 2019)
- Dinner*

3. Invitation

Hanse Consultants

The Consultants European Award 2019

Annual Business Conference 2019

We are proud to be nominated for this year's "The Consultants European Award" and herewith kindly invite you to this special event as well as our annual business conference.

Participants:

All executive managers of the nine European offices

Date:

Wednesday 4 September to Saturday 7 September 2019

Location:

Hotel: Radisson Blu Edwardian – Kenilworth, London

Award: City Centre Ceremonial Hall, London

Workshop #4: Legal protection insurance

Those

Who needs legal protection insurance?

- who want to insure many different areas of life
- and want consultation from a professional legal advisor
- who need to solve problems quickly
- who want to insure the financial risk when needing legal support

or:

Generally legal protection insurance is a helpful option for everybody who needs legal advice or is threatened by the need of having to take legal advice.

This might include everybody who needs to solve a legal problem or has to go to court and needs financial support for that.

What is legal protection insurance?

A legal protection insurance can help you to find competent advice for many situations and in various areas of life (e.g. job, family, shopping, taxes).

It offers the possibility towards a quick settlement of conflicts and protects you against financial risks, which may rapidly add up to thousands or millions of euros for attorney and court fees.

With a legal protection insurance you get the help you need when you are not sure you understand your legal rights.

Benefits and services of legal protection insurance

• Benefits

- *legal protection in legal disputes, e.g. regarding business, traffic, tax return, criminal law, family or inheritance matters*
- *legal protection for a temporary foreign residence*
- *a list of top lawyers for every area of expertise*
- *co-insurance of dependents*
- *cost assumption from 2 million euros up to unlimited as well as possibilities of a flexible deductible*

• Services

- *assistance in out-of-court settlements*
- *consulting in inheritance and estate matters*
- *round-the-clock telephone service for initial consultation*
-

Instructions for the Candidates

- You be will be examined together with another candidate.
 - The examination has two parts.
 - In part 1 you will talk to the examiner separately.
 - In part 2 you will do a role play with the other candidate.
 - Keeping the conversation going is shared responsibility.
 - It is not necessary to discuss the aspects in the given order of the card.
-

Part 1: Conversation with the examiner about your job / training.

Part 2: Role play

ROLE CARD – Candidate 1

You work at *Hanse Consultants*. In your lunch break you meet a colleague from Milan (Italy) spending some weeks in the subsidiary in Hamburg. She is a legal secretary as well and you start chatting about how to deal with telephone calls by upset clients. Both of you have different experience with this type of telephone calls and how to cope with them.

Report an example of such a phone call and how you reacted on it.

Discuss the 'dos and don'ts' when you have an upset client on the phone. What kind of reactions work and what should be avoided in any case?

Consider some of the following situations.

- *The caller wants to speak to his lawyer, who is not available.*
- *The caller asks for detailed information about his case.*
- *The caller asks for an appointment at short notice, although your law firm is very busy.*
- *The caller is not satisfied with his verdict and wants to discuss that with you.*

Instructions for the Candidates

- You be will be examined together with another candidate.
 - The examination has two parts.
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 - It is not necessary to discuss the aspects in the given order of the card.
-

Part 1: Conversation with the examiner about your job / training.

Part 2: Role play

ROLE CARD – Candidate 2

You work at *Hanse Consultants*. You are spending some weeks in the company's subsidiary in Hamburg and meet a locally-based colleague. She is a legal secretary as well and you start chatting about how to deal with telephone calls by upset clients. Both of you have different experience with this type of telephone calls and how to cope with them.

Report an example of such a phone call and how you reacted on it.

Discuss the 'dos and don'ts' when you have an upset client on the phone. What kind of reactions work and what should be avoided in any case?

Consider some of the following situations.

- *The caller wants to speak to his lawyer, who is not available.*
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